



RECEIVED

2003 NOV 25 PM 3:09

T.R.A. DOCKET ROOM

Entergy Arkansas
425 West Capitol Avenue
P.O. Box 551
Little Rock, AR 72203
Tel: 501 377 4000

VIA E-MAIL

November 24, 2003

Mr. Butch Phillips
Utility Rate Specialist III
Energy and Water Division
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Re: Tennessee Regulatory Authority (TRA) Docket No. 03-00578
Entergy Arkansas, Inc. (EAI) Proposed Revisions to Charges
Related to Customer Activity Rate Schedule, Rate Schedule No. 29

Dear Mr. Phillips:

Your request for additional information on customer activity charges was received in our office on Friday, November 7, 2003. EAI's response is being delivered via electronic mail and will be subsequently followed by a hard copy response through first class mail.

Responses to your questions are provided below.

1. Provide the number of Tennessee customers that were charged the fees listed in Entergy's petition and the total amount received from these fees during the past three calendar years.

Response: EAI extracted this information from two systems -- the current customer billing system implemented in September 2002 for the period of September 2002 through October 2003 and from the prior customer billing system for years 2000, 2001, and January-August 2002. No fees listed in EAI's petition were paid by any of EAI's Tennessee customers during that time frame.

2. How much does Entergy expect to annually receive (Tennessee customers only) from the proposed increase in fees?

Response: Based on EAI's Tennessee customers' history of no fees paid during the past three years, EAI expects that these customers will continue to be minimally impacted by these fee adjustments.

Mr. Butch Phillips
Page 2
November 24, 2003

If you have any questions regarding the EAI's response to the above questions,
please call me at (501) 377-5489.

Sincerely,

A handwritten signature in black ink, appearing to read "Bill Morgan", with a stylized, cursive script.

William R. Morgan
Manager, Arkansas Regulatory Affairs

WM
Attachments